

## Terms and Conditions

**Note:** By signing this 'Terms and Conditions' rental agreement, guest agree to abide by The following conditions:

### Payment Policy:

50% of total rental due upon booking (must be received within 10 days of fax, E-mail or phone confirmation in order to hold reservation).  
Final 50% balance due on or before 30 days prior to arrival date.  
Please make check payable to Steven Cervantes.  
Refundable security deposit which is held against any damage in terms of this agreement is refundable within 10 days of departure (pending any larger damages or repairs that may take longer to determine).

### Cancellation Policy:

\$100.00 cancellation fee.  
Full refund if cancelled within 90 days prior to arrival date. 50% refund if cancelled within 45 days prior to arrival date. No refund in cancelled within 30 days prior to arrival date. All cancellations must be made and received by fax, E-mail or written letter and confirmed by booking agent, within the specified time above. Owners reserve the right under this agreement to exercise any discretion with to refunds of proceeds cancelled within 30 days prior to arrival. Non Refundable paid proceeds may be applied to future booking within 6 months upon availability.

### Arrival Times / Check Out Time:

Check in time 3:00 pm / Check out time 10:00 am  
Times may be changed to accommodate flight schedules when possible.

### Pet Policy:

No pets are allowed.

### Owners Personal Property

All linens, towels, bedding, kitchen utensils and any interior and exterior furnishings remain the property of the owners.

### Hold Owners Harmless Policy:

Guest agrees to hold the owners free and harmless from any claim or liability for any loss or damages whatsoever arising from, or in connection with the occupancy of rental, including but not limited to any claim or liability for personal injury or damages or loss of property which is made, incurred or sustained by guest party. Guest also understands that they have been made aware that all properties have an unsupervised swimming pool which may render this property unsuitable for persons in need of supervision or special attention. No refunds are given for power outages.

### Violation of Above Conditions:

If Guest and or persons within the guest party violates any of the conditions of this agreement, owners/agents may terminate this agreement and enter the property upon notice of termination of this agreement and shall be requested to vacate the property immediately. Groups larger than stated without prior approval and payment will forfeit security deposit/and or be turned away.

Guest understands that that the dwellings are a privately owned home/condo and is being made available for rent. Guest agrees to pay for any and all damages, excessive cleaning or unnecessary service calls that occur during the guest occupancy.

\_\_\_\_\_ date

Guest Signature

## Terms and Conditions-addendum

### Internet Service (where applicable)

The internet service is new to the property and the reliability of the internet service is outside of the owners control. The owner assumes no liability or responsibility for it's quality of service.

\_\_\_\_\_ date

Guest Signature